

Refund Policy

DR KIM WEST'S PROGRAMS, PRODUCTS & SERVICES REFUND POLICY

Your satisfaction with your Program, Product or Service is important to me. Yet, because of the extensive time, effort, preparation and care that goes into creating and/or providing my Programs, Products, Services and Program Materials, I have a very strict refund policy. Most of my content is digital and therefore, a lengthy refund policy could result in the theft of our materials.

Unless otherwise provided by law, or specifically stated in a product sales letter, you acknowledge that **I do not offer refunds** for any portion of your payment for any of my Digital Products, 1:1 Services or Masterminds, and no refunds will be provided to you, **except under one condition**: Please submit evidence that you've completed the course modules, done the work, and show that even after taking action, the instructions and methods haven't worked for you. This applies to any of my Courses, Strategy Sessions or Products. Please note, there are no refunds (and no exceptions) on memberships, masterminds, or 1:1 coaching or counseling.

If you are unhappy with your purchase, I welcome you to email me at info@kimwest.solutions to provide feedback.